

## Service Award Recipients



## Values Award Recipients



## CMH Community Steps Up at a Critical Time

Shortly after the COVID-19 outbreak began to take hold in Ontario it became apparent it would place unprecedented demands on all hospitals, including Campbellford Memorial Hospital (CMH). CMH quickly developed a list of medical equipment it needed immediately to take on the challenge of the pandemic and provide for the future health care for the community. The CMH Foundation responded and launched the **Support the Effort Campaign** to help raise the funds needed for the purchase of the urgently needed equipment. The list included room sterilization and isolation tools, thermometers, patient beds and lifts, personal protective equipment and much more.

At the time of the campaign launch Chief of Staff Dr. Bruce Bain said, "These are unprecedented times for all of us and the battle against COVID-19 will require effort on everyone's part through physical distancing and staying at home as much as possible. Those of us at CMH are working with unreserved determination to help those in our community that need our care whether related to COVID-19 or not. This will not be an easy fight but our team is in it for the duration."

Dr. Bain added, "Donor support is urgently needed. Please consider a gift to the **Support the Effort Campaign**. Your donations will be directed toward the Hospitals' highest priority needs during this challenging time. **Together, we are stronger when we each do our part!**"

Since the launch of the **Support the Effort Campaign**, the CMH community has shown unprecedented support with donations totaling over \$200,000 used to fund the purchases of essential lifesaving equipment and technology the hospital has required during the pandemic and beyond.

### BOARD EXECUTIVES

Paul Nichols, Board Chair

Kevin Huestis Vice Chair / Treasurer / Chair finance Committee

Nancy French Vice Chair / Chair Quality Committee

Liz Mathewson Chair Governance Committee

Varouj Eskedjian, Secretary, President & CEO

### DIRECTORS

Bruce Thompson

Cathy Vosper

Dr. Kelly Parks

Dr. Bruce Bain, COS

Liz Mathewson

Paul Nichols

Robbie Beatty

Joe Csafordi

Heather Zak

Michael Bunn

Craig Hitchman

Valerie Przybilla

Trish Wood

Karen MacGinnis

### COMMUNITY MEMBERS

Patricia McAllister

Sandra Chapman

Jeff Campbell

### STAFF

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# 2019-20 ANNUAL REPORT

### OUR VISION

To be a recognized leader in rural health care, creating a healthy community through service excellence, effective partnerships and the development of innovative hospital services.

### OUR MISSION

Campbellford Memorial Hospital is dedicated to relief of illness, pain and suffering, and the promotion of health for the communities we serve.

### OUR STRATEGIC PRIORITIES

- Ensure Service Excellence
- Recruit & Retain the Best People
- Engage our Community & Broader Healthcare Community
- Ensure Sustainability
- Advance CMH's Redevelopment as an Integrated Rural Health Hub

### OUR VALUES

Compassion • Learning & Innovation • Excellence • Accountability • Respect

# CHAIR AND CEO REPORT AGM 2019/20

To paraphrase a trailer that has been getting some traction in the media lately, the Universe started with a bang and so did Campbellford Memorial Hospital in 2019/20!

Investments in partnerships, people, the physical plant, medical equipment and patient safety initiatives were made possible through:

- one-time operating funding of \$5 million that enabled the hospital to eliminate its longstanding debt and begin the development of long-term plans to address operating, capital and infrastructure requirements for a revitalized role in a transformed health care system. One such development was the transformation of the operating rooms into a centre of excellence in diagnostic scopes.
- the creation of the Ontario Health Team Northumberland one of the first 24 government approved Ontario Health Teams. Comprised of a wide variety of local health care providers, Ontario Health Teams are the new planning and service delivery bodies tasked with creating seamless, patient centred local systems of care.
- the establishment of the inaugural Patient and Family Council to enhance the “patient voice” and “patient experience” at CMH.
- a \$960,000 Ministry of Health capital grant to enhance safety and security infrastructure across the Hospital.
- a \$100,000 Ministry grant to replace the medical air system.
- an update of the hospital's redevelopment plans that were submitted to the Ministry of Health to advance the vision of an “integrated rural health hub on a campus of care”.

However, by February 2020, usual hospital operations and future planning were overtaken by a new priority as Campbellford Memorial Hospital began the roll out of its pandemic plan to prepare for what was appearing to be a major public health threat.

Plans included taking stock of available personal protective equipment (PPE), initiating mock drills and deploying staff and processes to be ready for the possible arrival of a significant number of sick patients. By mid-March, the COVID-19 pandemic hit Ontario and life changed for health service providers and the public. Emergency Orders from Public Health Ontario stopped all non-essential services in hospitals. CMH began screening all patients and staff members, testing all suspect cases coming into the Emergency Department and the In-patient Unit and restricted visitors.

CMH like all other hospitals and health care providers has faced an unprecedented challenge in the final quarter of 2019/20. The response by the hospital, the staff and all other constituents of the hospital family have been nothing less than heroic and the hospital's continuing vigilance and adherence to provincial direction throughout the pandemic have paid off.

Unfortunately, many current and planned activities by the Auxiliary, the Volunteers and the Foundation had to be postponed or cancelled. The hospital board has continued to meet virtually to ensure that the staff are supported through these challenging times.

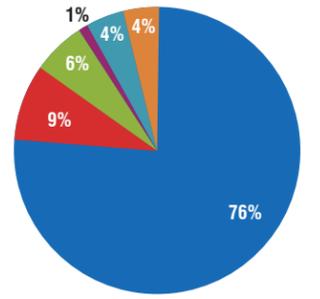
We are eternally grateful to all of the staff who have continued to work with dedication and compassion even while putting themselves at potential risk and enduring personal inconvenience to ensure that the hospital continues to deliver its mission to “relieve illness, pain and suffering and promote the health of the communities we serve.”

A special thanks is also due to the many volunteers who sometimes quietly and behind the scenes, have continued to support the hospital through governance, fund raising, donations of cash, PPE, food and treats for staff or through simply being there in our time of need. We know that with this kind of support, Campbellford Memorial Hospital has a vibrant and meaningful future ahead.

The Hospital's vigilance to adhere to provincial orders and guidance was maintained through the latter part of March and has continued well into 2020/21 to ensure CMH continues to “deliver on it's mission”.



# CAMPBELLFORD MEMORIAL HOSPITAL



- Ministry of Health
- Physician Transfer Funding
- Patient revenues
- Differential and co-payment
- Amortization of deferred capital contributions
- Other revenue

## REVENUE 2019/20

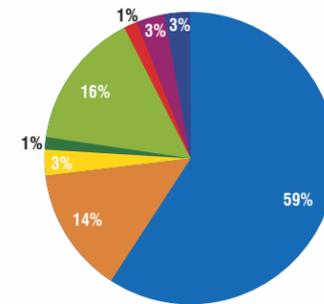
Ministry of Health	16,027,954
Physician Transfer Funding	1,982,322
Patient revenues	1,536,759
Differential and co-payment	378,424
Amortization of deferred capital contributions	1,050,870
Other revenue	1,063,856

**TOTAL 22,040,185**

## EXPENSES 2019/20

Compensation	13,223,270
Physician Transfer & Medical Staff	3,122,124
Medical and surgical supplies	510,695
Drugs and medicines	284,894
Supplies and other expenses	3,512,086
Interest expense and bad debt	44,815
Equipment and software amortization	628,803
Building and service equipment amortization	678,155

**TOTAL 22,004,842**



- Compensation
- Physician Transfer & Medical Staff
- Medical and surgical supplies
- Drugs and medicines
- Supplies and other expenses
- Interest expense and bad dept
- Equipment and software amortization
- Building and service equipment amortization

## 2019-20 Year-End Program Results

**Emergency Visits**  
19,190

**Surgeries**  
1,142

**Inpatients**  
983

**Ultrasound**  
2,282

**Laboratory Tests - 777,560**  
**Outpatient Lab - 4,060**

**ECHO**  
423

**CT Scan**  
3,668

**BMD**  
476

**Mammography**  
1,419

**Diagnostic Imaging**  
11,328

**Clinical Visits**  
5,082

## SUPPORTERS

Thank you to the many donors who responded to the CMH call for PPE (Personal Protection Equipment) donations, treats for frontline staff and Mask Makers.

## PPE DONATIONS

Kawartha-Pine Ridge District School Board  
Municipality of Trent Hills  
McGillicafey's Pub and Eatery (Mike Metcalf)  
Canadian Tire Trent Hills Jewl  
Research Casting Intl Ltd.  
Rona Campbellford  
Trent Hills Fire Department  
Havelock Carquest  
Campbellford Veterinary Services  
Trent Hills Auto Parts  
Campbellford Home Hardware  
L.W.M.S. Ltd. (Little's Welding)  
Northumberland I/O Venture 13  
Outpost Packaging  
Warkworth Community Service Club  
Ashley Tinney Fischer's Law Office  
Dr. Lai Dentistry (Warkworth)  
Team Eagle  
Eurkwoods  
King Automotive  
Trent Hills Chamber of Commerce  
Covia Canada Ltd. (Havelock)  
Bennett's Home Furniture  
Bence Auto Sales  
Triangle Fluids  
Lew Carlaw Autobody  
Campbellford Farm Supply  
Giant Tiger (Campbellford)  
Charlie Ross  
CPS Wood Products  
Val Marshall  
Wray Thompson  
Hugh & Gloria McClure  
Brad Kirkland  
Greg Ryall  
Jim Worsnup  
Cathy Ginsberg  
Deb Summers  
Jamie Cochran

Kevin McKeown  
Terry Doyle  
Natalie Marineau  
SCP Canada  
Steve Ferguson  
Carol Smith  
Julie Dalet  
Rotary Club of Campbellford

## TREATS FOR FRONTLINE STAFF

Brian Pinsent  
Apollo's Pizzeria  
Antonia's Bistro  
Rotary Club of Stirling  
Little Caesars Pizza Brighton  
Ron Csenar  
Dooher's Bakery  
Tim Hortons Campbellford  
Erik & Kim Kowal  
Walmart Trenton  
Campbellford/Seymour Community Foundation COVID-19 Relief Fund  
Jessica Mechetuk

## MASK MAKERS CAMPBELLFORD

Mask Makers (Campbellford)  
Cathy Redden and a team of many, many seamstresses making masks, scrub caps, gowns and headbands, financial contributions from many many people.

Thank you to Rob Pope (Rotary Club of Campbellford), Erik & Kim Kowal for assisting the pick up of the PPE donations.