

MEDIA RELEASE



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Emergency Department Experiencing High Patient Volumes and High Acuity

June 22, 2022 – The beautiful summer weather marks the beginning of a busy season in CMH's Emergency Department (ED). We are already experiencing higher patient volumes, higher acuity, and longer-than-expected wait times in the ED. We thank everyone for their patience, particularly those awaiting care in our very busy emergency department. It is important to remember that our healthcare workers prioritize patients who require more urgent care based on the Canadian Triage and Acuity Scale (CTAS). We continue to encourage our community members and seasonal visitors to assess the urgency of their condition and consider alternative options before coming to the ED.

If you have a non-emergency health concern, please consider your primary care options (if you have a primary care provider) or contact Health Care Connect (formerly Telehealth Ontario).

Health Care connect is available 24/7 for non-urgent health care inquiries. Chat at [Health Connect Ontario \(gov.on.ca\)](https://www.healthconnectontario.ca) or phone by dialing 1-866-797-0000