

## **NEWS RELEASE**



**For Immediate Release:** Thursday, November 19, 2020

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## Trent Hills COVID-19 Assessment Centre: Campbellford Memorial Hospital to Provide Operational Support

As of Monday, November 23, 2020 Campbellford Memorial Hospital will be stepping in to provide clerical and operations support to the Trent Hills COVID-19 Assessment Centre. Up to this point support has been provided by the Northumberland County Paramedics and the Trent Hills Family Health Team. The Trent Hills Family Health Team was instrumental in establishing the assessment centre and coordinating processes that included registering patients, sending specimens to the lab, providing follow up instructions and completing daily reporting to the Ministry of Health. We acknowledge and extend our appreciation to our community partner for their hard work and dedication to ensure this vital service has been provided to our community.

We would also like to extend thanks to the two walk-in clinics located in Campbellford, the MacLaren's Pharmacy and Trent Hills' Pharmacy, for assisting to communicating results to those who received COVID-19 swabs. Campbellford Memorial Hospital is aiming to provide a seamless transition with as few changes as possible to existing services.

"It has been our honour to be involved in being instrumental in the implementation and running of the COVID-19 Testing Centre in Trent Hills." "We wish to thank CMH and the Northumberland Paramedics for their continued support throughout this endeavour." "A special thank you also to the Rotary Club of Campbellford for allowing us to run the centre at their location throughout the summer." "Our staff at the Centre are now coming back to work in primary care", says Delayne Donald, Executive Director, Trent Hills Family Health Team.

## **Update on Services**:

There are <u>no changes</u> in location, contact number or hours of operation for the Trent Hills Covid-19 Assessment Centre:

- Tests continue to be by appointment only
- Appointments continue to be booked by calling (705) 395-1801
- Hours of operation remain Monday-Thursday from 9:00 a.m. to 5:00 p.m.
- The assessment centre continues to be located in the old paramedic bay at the Campbellford Memorial Hospital

- Northumberland County Paramedics continue to provide staffing support to assess and swab patients requiring a COVID-19 test
- Results will be managed slightly differently. Only individuals with a positive test result will be contacted by phone by a member of our Infection Control Team. For all individuals we ask that you check your results online: <a href="http://covid-19.ontario.ca/">http://covid-19.ontario.ca/</a>. A handout with this information will be provided to each person. <a href="https://covid-19.ontario.ca/assessment-centre-locations">https://covid-19.ontario.ca/assessment-centre-locations</a>
- For days the assessment centre is not available please continue to reach out to the HKPR District Health Unit at 1-866-888-4577, ext. 5020 or <a href="https://covid-19.ontario.ca/assessment-centre-locations">https://covid-19.ontario.ca/assessment-centre-locations</a>

Amidst the transition, Campbellford Memorial Hospital would also like to take this opportunity to remind community members we are actively in wave 2 of the COVID-19 pandemic. Provincially the number of new cases reported daily are up over 1,000 and these cases are appearing closer to home. Outbreaks have been announced in the Peterborough and Cobourg areas. We urge you to revisit your daily practices and ensure that you are taking all steps necessary to keep you, your loved ones and your community safe.

Key Messages to Members of the Community:

- Keep 2 metres (6 feet) of space between yourself and others at all times
- Wear a face covering in areas where physical distancing is a challenge or is mandated in areas such as hospitals
- Wash your hands frequently and thoroughly. Use hand sanitizer.
- Avoid touching your eyes, nose and mouth
- Finally, get your flu shot. Influenza, particularly in individuals who are already compromised, can lead to further complications and the need to be admitted to hospital.