

## PRESS RELEASE



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## Novel Coronavirus (COVID-19) Update: Campbellford Memorial Hospital ER Open for Critical and Urgent Care Patients

Campbellford Memorial Hospital (CMH) continues to provide essential services and its staff, physicians and community partners are working very hard to promote and protect the health and well-being of our community during the COVID-19 Pandemic. For local updates, visit the HKPR District Health Unit web site at <a href="https://www.hkpr.on.ca/">https://www.hkpr.on.ca/</a>

People with symptoms that fall outside of the COVID-19 as defined by Public Health are encouraged to seek out medical support at the hospital's Emergency Department if required. This includes anyone with symptoms such as the following:

- Severe chest pain or pressure
- Trouble breathing
- Signs and symptoms of stroke
- Sudden confusion
- Seizures
- Heavy bleeding
- Severe pain anywhere in the body
- High fevers not better with medicine
- Laceration and suspected broken bones
- Suicidal thoughts

The community is encouraged to reach out to their family care provider or telemedicine clinics for common illness such as colds, earaches, sore throats, urinary tract infections, low grade fevers and chronic pain management, among other minor health symptoms.

Dr. Bruce Bain, Chief of Staff at CMH stated, "The Campbellford Memorial Hospital Emergency Department remains open to provide care to our community as always. While those with chronic issues or medical problems better dealt with by their Family Doctors should try to call in to them to seek advice and treatment virtually (phone or video), people with more serious conditions such as those listed above should by all means seek attention in the Emergency Department. Waiting too long may cause your problem to become much more serious and difficult to treat and may result in more permanent injury or disability. We are here for you if you need immediate, urgent medical care".

Before visiting the ED, it is important to note that patients cannot have anyone accompany them into the hospital, unless they are a child who needs to have a parent accompany them or someone who requires constant assistance. We are screening patients upon arrival to the ED. You will be asked about a variety of symptoms and it is important to fully answer those questions so that we are able to ensure your safety, as well as the safety of our other patients and staff. All patients coming to the hospital with urgent medical needs and who meet the provincial criteria will be swabbed for COVID. All patients will be provided with their own mask and should continue to practice social distancing and good hygiene while in the waiting room.

The delay of elective and non-urgent services provided by CMH is extended until May 19<sup>th</sup>, 2020. CMH is continuing to monitor bookings, while assessing priority needs of patients impacted by delays and cancellations.

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