



Media Release: County and Campbellford Memorial Hospital to achieve efficiencies through shared service

Northumberland County, ON – September 5, 2019 – Campbellford Memorial Hospital (CMH) and Northumberland County are pleased to announce a strategic partnership in Human Resource administration. Through the implementation of a shared service agreement, CMH will realize operational efficiencies and will increase the depth and breadth of HR services provided at the hospital by engaging Northumberland County in the delivery of HR consultation services for all human resource areas.

"CMH consistently seeks out opportunities to identify efficiencies and improve service delivery in line with province-wide health system transformation efforts," states CMH President & CEO Varouj Eskedjian. "With this shared service agreement, we are enhancing the efficiency and effectiveness of our operations by collaborating with a community partner who has established expertise in the provision of back office-type supports. Northumberland County will assist CMH with the administration of complex Human Resource policies and practices. This arrangement will further ensure that we have the tools in place to support the CMH team as well as fulfill reporting and administrative requirements as an employer, while continuing to direct our focus to providing exceptional patient care."

Under this agreement, Northumberland County will provide support to CMH Human Resource staff in areas such as labour relations, pay equity/compensation, benefit administration, disability case management, performance management and workplace investigations.

"Shared services are a strategic focus for Northumberland County Council as a means of driving innovation and efficiency in the use of resources for meeting the needs of our community," says Acting County Warden Bob Sanderson. "Council encourages staff to explore partnerships with municipal counterparts, as well as those in the broader public sector across Northumberland, that will maximize public investments, increase organizational capacity, and reinforce the public good. The County is pleased to be collaborating with CMH on this shared service initiative as another opportunity to deliver value to residents."

For more information:

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About Northumberland County

Located an hour east of Toronto, <u>Northumberland County</u> is a thriving community strategically positioned along Highway 401 with access to both Toronto and eastern Ontario. As the upper tier of municipal government for the region, the County weaves together seven diverse yet complementary municipalities. Northumberland County Council is comprised of the Mayors of each of these seven member municipalities, representing:

- Township of Alnwick/Haldimand
- Municipality of Brighton
- Town of Cobourg
- Township of Cramahe
- Township of Hamilton
- Municipality of Port Hope
- Municipality of Trent Hills

About Campbellford Memorial Hospital

Campbellford Memorial Hospital (CMH) is a 34-bed health care facility located in Trent Hills. It serves approximately 30,000 Northumberland, Peterborough and Hastings County residents, as well as a large seasonal population of cottagers and tourists enjoying the beautiful Kawartha Lakes Region and the Trent River System.

As the only hospital located between Belleville and Peterborough, Ontario, CMH provides a comprehensive array of acute care services. The Hospital's 24-hour Emergency Department has approximately 20,000 visits each year. To ensure comprehensive, coordinated, patient and family-centred care that meets local needs, the Campbellford Memorial Hospital's community health care campus partners include: Trent Hills Family Health Team; Campbellford Memorial Health Centre; Campbellford Memorial Multicare Lodge; as well as other area hospitals and community agencies. These partners ensure you receive the right care in the right place at the right time.