
SUPPORT PERSONS - ACCESSIBILITY

POLICY

Campbellford Memorial Hospital recognizes that support persons may be required by persons with disabilities to access the services offered. CMH will make all reasonable attempts to ensure that the person with disability has full access to their support person at all times while in the facility. Where access cannot be provided, CMH will look to other available measures to ensure the person with a disability is able to obtain the services offered by CMH. There may be areas within CMH where support persons are not permitted.

Patients coming to CMH for planned procedures are required to provide their own support person as appropriate, as well as transportation.

The role of a Support Person is to provide assistance and services that are not provided or available through CMH personnel.

Unless the role of the support person is readily apparent, documentation of the support person's role may be requested (i.e. letter from physician or nurse).

CMH may require a patient to have a support person to accompany him/her when leaving the unit for personal reasons as CMH personnel are not able to assume this role.

Requests for overnight accommodation shall be directed to the appropriate Program Manager (or designate).

CMH is not responsible for any fees associated with the use of Support Persons or expenses incurred by support persons.

Approved: Administration
Date: Mar 2010, May 2013 (rc)